

BPI—Business Process Improvement

An Executive Briefing

Description: The *BPI Technology Implementation for new and legacy systems* briefing is a half day briefing and is designed to give delegates an understanding of the technology challenges facing organisations that have current BPI projects or are intending to implement one in the future.

Many companies have business processes that are unique to its business model and these processes tend to evolve over time as the business reacts to market conditions. Often the existing processes do not exactly match the software solution that is in place and this difficulty is compounded once a BPI initiative is put in place. Rarely do the proposed changes slot neatly into a workflow within the existing system. The briefing explores the customization, integration and upgrading issues associated with process change in organizations.

Audience: This briefing is suitable for Sales, Marketing, Finance, Operations and/or IT analysts/managers/directors, BPI teams or employees involved in projects where the goal is to improve existing business processes.

It is of interest to those who are concerned with exploring how technology can enable process change with minimal disruption to their organisation, whatever it's size.

Duration: *Half Day*

Objectives: On completion of this briefing, delegates will:

- ✧ Understand the interaction between BPI and IT
- ✧ Have an appreciation of the challenges presented to IT by BPI
- ✧ Be aware of the importance of technology in process change
- ✧ Understand that BPI does not necessarily require large system changes
- ✧ Understand how new development methodologies can bring to bear new solutions to process change
- ✧ Be able to answer the key question: - should we change our business practices to match the way the software works, or should we try to change the software to match the way we currently do business?



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Content:

BPI Overview

What is BPI.
The evolution of BPI.
Methodologies and standards.

BPI meets Technology

After the decision to change the process.
Why develop new systems.
The role of Excel

Process change commonalities

Workflow.
User identification/security.
Notes.
Attachments.
Customer details.

Development Methodologies

Extreme Programming (XP).
Developing the Framework.
Iterative Approach.

System Integration

Integrate or Stand alone.
Legacy systems.
Data transfer.

Managing the implementation

Team work – Managers, Developers,
Customers.
Communication, Simplicity, Feedback.

Managing Continuous change

Design open systems.
Take a modular approach.
Embrace change.

Reporting and Measurement

The need for real time reports.
If you can't measure you can't manage.

Bespoke v Off the Shelf

Why not choose an off the shelf s/w
package.
Compare and contrast modular
assembly to bespoke and off the shelf.

Pitfalls

Choosing the right team.
Allow time for iterations.
Constant reviews.
Testing.

Costs

Typical costs.
Typical timelines.

Case Studies

Some real world examples of this
approach in operation.

Question & Answer

A chance for delegates to ask any questions or
discuss issues that they may be facing in their own
organizations.

Close



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